



City of Danville, Virginia

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December 9, 2022
Addendum No. 2
RFP 22-23-042

"Public Safety Software"

Please note the following Q & A's:

- Please outline the workflow and expected interface interaction with LexiPro SOP. **No interface needed, just access to SOP's in the field**
- Please outline the workflow and expected data needed to interface with NIBIN. **Ability to submit and track the information electronically with a property and evidence module**
- For the RBS/RCS interface for parking and payments, it looks like there may be multiple interfaces and workflows associated with this. The matrix states *"The proposed solution must have the ability to interface with a 3rd party financial software to export receipt data and/or parking ticket."*
 - a. Will the RBS/RCS system issue the ticket? **No**
 - b. If so, will the RMS interface to the RBS/RCS system be required house the information (as the central repository)?
Ideally, we would like the parking tickets to be written in RMS and then an interface sends the information to RBS/RCS with the ticket information for the citizen to pay.
It would be nice if the system has a method of generating a receipt for miscellaneous bills. This information would interface to RBS/RCS.
We currently use Paymentus for credit cards payments, but no interface would be needed for this. Only the interface to PCI (RBS/RCS) Software.
 - c. And within those parameters there is another interface for Payment and financial software. Can you list which systems you use for both and provide the workflow?
- A bi-directional interface is requested for ESO. In our experience, customers typically need a 1-way push of information to ESO. What kind of information are you needing from ESO for the bi-directional interface?
We only need a 1-way push to ESO but it does need to send updates from the call.

- For the LiveScan interface (specifically for performing on just a name), can you walk us through the workflow, please?

The Livescan interface uses FTP to transfer a the demographics file along with the mugshot pictures taken. The JMS bookings and Master name records and arrest information are in these files (Depending on which one you are processing Arrest/Booking). The files are transferred to the chosen Live Scan PC and then the personnel import these files into Live Scan to finish fingerprinting and then send them to the VA State police.

- Row 86 of the CAD tab in the requirements matrix spreadsheet references TDD/TTY functionality. Who is the City's TDD provider? [AT&T](#)
- The RFP indicates proposals should be submitted by mail and it is clear that a digital copy of the proposal should be submitted on a single USB drive. Will the City clarify if hardcopies of proposals are required and, if so, how many copies should vendors submit along with the USB drive? [Sealed hard copy proposals are due no later than 5:00PM on January 31, 2023. A digital copy of the proposal shall be submitted on a single USB drive, mailed and received no later than 5:00PM on January 31, 2023](#)



Carol Henley, Acting Director of Purchasing

Company Name: _____ Signature: _____

Address: _____ Signature: _____

(Printed)

_____ Title: _____

City State Zip Code

Date: _____ e-mail address: _____

Phone No: _____ Fax No: _____

END of Addendum No 1